Poor documentation error rates have long plagued the chiropractic profession. The Office of Inspector General (OIG) shakes its fist, the Centers for Medicaid and Medicare Services (CMS) responds by stepping up audits, and doctors continue to be at risk. It isn’t hard to understand why: chiropractic documentation is far from simple, and there are many details that must be included when documenting both initial and routine office visits. But third-party payers are very clear about what they expect to see in order for the provider to prove medical necessity—and you can learn how to meet those expectations. But time is running out. Medicare is gearing up require pre-authorization for many DCS based on their chiropractic error rate. It’s happening, and it’s happening soon. NOW is the time to clean up your documentation once and for all. This session will outline the top five errors found on audit and give you a roadmap for what to do about them.

In a perfect setting, our anatomy in motion allows for a multitude of structures to traverse below, between and through a myriad of bones, fibrous tissues, muscles and fascia. However, trauma and/or repetitive stress may cause a change in this anatomical space causing a limitation in the ability of these structures to successfully complete their journey without impingement, or compromise. This course will explore, via gross dissection, the most commonly entrapped structures in injury of the upper extremity and further evaluate the tunnels and bridges in which they cohabitate. Further instruction will dive into strategic approaches in evaluation of these structures in order to enhance the accuracy of diagnosis. Lastly, the execution of treatment strategies and techniques, will be instructed in order to improve patient outcomes.
You’re trained to clear the interferences (subluxations), you find something in every area of the spine, and are left with the decision of how to compliantly bill for the level of CMT performed. Although it may look like a 98941 or 98942 based on the regions adjusted, statistics tell us that the improper coding of full-spine treatment can cause you to appear to be an outlier, and therefore subject to more scrutiny, red flags, and even an audit. In the world of documentation compliance, chiropractors who routinely adjust the full spine are often challenged by the requirement that documentation and coding must match exactly. We all know that coding the Chiropractic Manipulative Treatment (CMT) code 98942, indicating that all five regions have been adjusted, may be asking for trouble. But what if you did adjust all five? And what if your documentation can’t reflect medical necessity in all five regions?

In a perfect setting, our anatomy in motion allows for a multitude of structures to traverse below, between and through a myriad of bones, fibrous tissues, muscles and fascia. However, trauma and/or repetitive stress may cause a change in this anatomical space causing a limitation in the ability of these structures to successfully complete their journey without impingement, or compromise. This course will explore, via gross dissection, the most commonly entrapped structures in injury of the lower extremity and further evaluate the tunnels and bridges in which they cohabitate. Further instruction will dive into strategic approaches in evaluation of these structures in order to enhance the accuracy of diagnosis. Lastly, the execution of treatment strategies and techniques, will be instructed in order to improve patient outcomes.
Title: NYCC Celebrates Thirty Years in Seneca Falls  
Date / Time: September 18, 2021 / 7:30am-8:00am  
Instructors: William J. Lauretti, DC, FICC, FACC  
CE credits: 0.5

This 30-minute presentation will celebrate 30 years of challenges and successes resulting from New York Chiropractic College’s 300-mile relocation from Long Island to Seneca Falls through photos, documents and personal stories. Participants will gain insight into how modern chiropractic educational programs deliver a quality educational experience for their students.

KEYNOTE Title: The Application of CRISP® in Functioning as a Primary Spine Practitioner  
Date / Time: September 18, 2021 / 8:00am-10:00am  
Instructors: Donald R. Murphy, DC, FRCC  
CE credits: 2

This course will serve as an introduction to the Primary Spine Practitioner role in the healthcare system as well as the knowledge and skill necessary to serve in that role. The course will cover the current state of the healthcare system related to spine-related disorders and the emerging new role – the primary spine practitioner; utilizing the Clinical Reasoning in Spine Pain or CRISP® protocols to apply in the diagnosis and management of patients with spine-related disorders and; and utilizing the CRISP® protocols to apply in the diagnosis and management of patients with spine-related.

Title: Chiro-Compliant Coding and Billing for Risk Management in 2021  
Date / Time: September 18, 2021 / 10:15am-12:15pm  
Instructors: Kathy Mills Chang, MCS-P, CCPC, CCCA  
CE credits: 2

Changes happened in 2021! The new year brought a whole new way to document, code, and bill Evaluation and Management (E/M) services. We have an opportunity with the new E/M guidelines to get back to Patients Over Paperwork. This is the biggest change in E/M coding and documentation since 1997. With telehealth, dry needling, investigational and experimental procedure denials, and all the rest...it can leave billers and managers exhausted. This instructor makes the difficult easy to understand and implement. Coding and billing have a language all their own. The regulations associated with these business practices are many. Because of this, more than 30% of all doctors make coding errors every day. Errors involving procedure and diagnosis coding and billing can affect your compliance, your documentation, and your bottom line. Discover the secrets for successful coding and explore some exciting short cuts for coding that can help you increase compliance, improve accuracy, and maximize your peace of mind.
Title: Let’s Get Moving – An Active Approach to Spine Care  
Date / Time: September 18, 2021 / 10:15am-12:15pm  
Instructors: Jason Brown, DC, DACRB, FICC  
CE credits: 2

This course will be an active exploration of the need for early active interventions in spine care. While emphasizing the expertise chiropractors possess in conservative spine care, we will explore movement patterns, exercise approaches, and communication strategies to achieve consistent exceptional results for your patients. Attendees will learn, observe, and participate in analyzing dynamic posture and movement habits and the clinical thinking needed to turn this information into appropriate exercise selection including dosage and frequency, self-care progression, and motivational communication.

Title: Microbiome in Gut Health: Target Prebiotic and Probiotics  
Date / Time: September 18, 2021 / 10:15am-12:15pm  
Instructors: Weston Bussler, PhD  
CE credits: 2

This course provides an overview of the lower gastrointestinal (GI) tract, the interconnected relationship it has with its trillions of microbial inhabitants, and links between the microbiome and whole body health. The course describes how the relationship between host and microbes is maintained, broken down, and repaired – emphasizing the impact of pre- and probiotics on maintaining overall health and bodily functions.

Title: Natural Health Care Choices throughout Pregnancy  
Date / Time: September 18, 2021 / 10:15am-12:15pm  
Instructors: Erica Callahan, DC, MSACN  
CE credits: 2

This presentation will identify the core components of a healthy pregnancy and how a cohesive team of health care providers can optimally support the expecting mother. We will examine how chiropractic care and nutritional recommendations can ease pregnancy related discomforts such as headaches, lower back pain, insomnia, and extremity swelling. Even in the event of major medical concerns during pregnancy, the chiropractic physician has a key role to play in assisting other medical providers in supporting the expecting mother.
Title: The Complexities of Medicare Revealed  
Date / Time: September 18, 2021 / 12:45pm-2:45pm  
Instructors: Kathy Mills Chang, MCS-P, CCPC, CCCA  
CE credits: 2

The highest volume of questions into help desks throughout the profession are, by far, about Medicare. When providers and team members are surveyed about their biggest headaches in practice, Medicare is always near the top of the list. Medicare basics are taught again and again, but it is difficult to dive deeper into the complex, often confusing regulations about Medicare. This advanced session will assist providers and team members with the complicated and often convoluted aspects of this high-risk program. Finally, understand the nuances that will allow your Medicare patients to be cared for effectively, while staying on the right side of the regulations and rules. Everything you ever wanted to know about it and all the new rules will be covered.

Title: It All Hinges on This... Active Strategies to Enhance Lumbar Spine Function  
Date / Time: September 18, 2021 / 12:45pm-2:45pm  
Instructors: Jason Brown, DC, DACRB, FICC  
CE credits: 2

This course is a participation-based exploration of the relationship between the lumbar spine and the femoroacetabular joints. We will discuss, demonstrate, and actively explore how humans are made to move and investigate the common challenges that modern life places on workers and athletes. Attendees will leave the course with a clearer understanding of assessment and intervention strategies that can help bolster the clinical outcomes for patients with low back conditions.

Title: Ergonomics: Solving Clinical Mysteries- The Human Computer Interface  
Date / Time: September 18, 2021 / 12:45pm-2:45pm  
Instructors: Dennis Homack, MS, DC, CCSP  
CE credits: 2

This course will provide usable information that will enable the chiropractic practitioner to recognize potential risks for particular activities, understand mechanisms behind certain presenting conditions, and make usable recommendations to limit the risk exposure to patients. The material covers the system of man and machine, in this case the computer environment. This includes selecting and adjusting office chairs, variations in monitor display design and positioning, keyboard and mouse use, lighting, glare and more.
Title: Exploring Integrative Healthcare Opportunities: A Hospital Based Model for Chiropractors
Date / Time: September 18, 2021 / 12:45pm-2:45pm
Instructors: Ian Paskowski, DC
CE credits: 2

Beth Israel Deaconess Spine care was established in 2008 with a simple focus of organizing and coordinating a model of care for patients who suffered spine pain. Since it has evolved to a public health based, multidisciplinary, efficient care pathway providing support to primary care groups, our emergency department and our community based patients. In this program, 8 chiropractors function and collaborate with the healthcare community as the primary triage physicians in the pathway. In March of 2020 the spine care group accepted a redeployment to be front line workers in operating the hospital Covid-19 testing sites. We will briefly describe these events and how our group positively impacted our community in this public health emergency. Our program is a model for chiropractors to consider when assessing opportunities in their communities.

Title: The Forgotten Joints: Dynamic Adjusting Approaches to the Elbow and Knee
Date / Time: September 18, 2021 / 3:00pm-5:00pm
Instructors: David I. Graber, DC, DACBSP
CE credits: 2

This course will cover the biomechanics, functional evaluation, adjustments, and manual care for the elbow and knee joints in conjunction with spinal care. Effective practical methods will be demonstrated that the attending practicing chiropractors can use the next day in their practice. The elbow and the knee are the high traffic articulations transmitting the forces of the upper extremity. This course will cover the biomechanics, functional evaluation, adjustments, and manual care for the elbow and knee joints. Techniques that the attending practicing chiropractor can use the next day in their practice!

Title: Infusing Patient Centered Care with Integration
Date / Time: September 19, 2021 / 8:00am-10:00am
Instructors: Kristina L. Petrocco-Napuli, DC, MS
CE credits: 2

The care of women has transformed overtime and they are the primary decision makers within their households as it relates to medical care. With quality patient centered care being imperative, this course will explain the necessity for caring for the female patient through a whole health model of integrative care. Evidence based practices and strategies will be discussed for implementation Monday morning.
With the advent of new research and management options surrounding the viral pandemic, many practitioners are deciding how to navigate the best direction to take with their patients. As the pandemic continues, patients need additional help from clinicians to modify their lifestyle and dietary risk factors and improve their immune defenses. They need support in getting chronic inflammation and autoimmune conditions under control, moving toward a healthier weight (or avoiding additional weight gain), improving their diet, and improving their fitness through increased physical activity. These long-term goals are too late for the current pandemic's first wave, but later waves and new pandemics threaten. Patients who have experienced infection with a novel virus can develop long-lasting inflammation, leading to autoimmune disease and long-hauler syndrome. By helping your patients understand how to improve their immunity and reduce their risk, you give them the tools to enhance their ongoing health. Join us for an insightful presentation that will discuss how to navigate through multiple phases of this pandemic and share leading-edge protocols for improving patient outcomes. This presentation will cover inflammatory markers, protocols for calming systemic inflammation, optimizing the gut microbiome and supporting mucosal immunity.

This class will address patient education and how to utilize it in practice to improve patient compliance and outcomes. It will focus on the importance of patient education, review applicable research and literature, describe how to utilize personality types to improve patient education, and present a variety of methods for successful patient education in a chiropractic setting including Motivational Interviewing.
Title: Ethical Dilemmas, Risk, and Awareness when Treating the Female Patient  
Date / Time: September 19, 2021 / 10:15am-12:15pm  
Instructors: Kristina L. Petrocco-Napuli, DC, MS  
CE credits: 2

In a rapidly changing healthcare environment providers frequently face difficult decisions concerning patient care. The patient population within chiropractic offices is largely women between the ages of 30 and 64 years old. During this course knowledge regarding ethical dilemmas and risks which may occur when treating the female population will discussed across the physiological lifespan. In addition, ethical theories and principles will defined so that they can be applied when treating female patients in practice on Monday morning.

Title: The Chiropractor’s Role in Neuropathy  
Date / Time: September 19, 2021 / 10:15am-12:15pm  
Instructors: Todd G. Singleton, DC  
CE credits: 2

Neuropathy has been a problem for many years dating back to WW2. There are several causes to this extremity problem mostly in the feet and hands. We will show how neuropathy was brought to attention and what has been done over the years that have not solved this health condition. In this course we will review what is currently known about the pathology and explore the services we can provide to care for patients experiencing neuropathy.

Title: Sports Injuries….From Your Head to Your Toes  
Date / Time: September 19, 2021 / 10:15am-12:15pm  
Instructors: Kurt Juergens, DC, CCSP  
CE credits: 2

A 2 hour presentation packed with practical information that you can use in your practice Monday morning. We will address the Chiropractor’s role (within scope) in relation to the rise in concussions and mild traumatic brain injury cases. You will also be introduced to protocols for some common sport related injuries.
Title: **Situation: STRESS**  
Date / Time: **September 19, 2021 / 12:45pm-2:45pm**  
Instructors: Karen Konarski-Hart, DC, DABCO, MSDPEM  
CE credits: 2

This program will address types of stress, its physiological and psychological effects and how to evaluate patients whose health may be affected by stress. It will explore how those effects influence the physician’s treatment plan and outcomes. It will also aid the participants in recognizing the stress response in themselves and their colleagues. Doctors of Chiropractic will learn a spectrum of possible interventions. Finally, participants will be presented with state specific options for community service to victims of disasters and rescuers.

Title: **The Role of Herbs to Control Inflammation**  
Date / Time: **September 19, 2021 / 12:45pm-2:45pm**  
Instructors: Marisa Marciano, B.Kin, ND, RH (AHG)  
CE credits: 2

This course will provide practitioners with an informative and practical approach towards integrating the use of key botanicals as a strategy to address common complaints related to both local and systemic inflammation in their patients. Focus will be on the exploration of key herbs and the best current available evidence to support their use in a holistic and relevant way. Practitioners will leave with a better understanding of the pharmacology and clinical applications of some of the most effective herbs (e.g. Turmeric, Boswellia, Willow, Licorice, and Hemp) used to aid in the resolution of inflammatory processes.

Title: **Cultural Considerations to Mitigate Risk in the Modern Day Practice**  
Date / Time: **September 19, 2021 / 12:45pm-2:45pm**  
Instructors: John D. Davila, DC, FICC  
CE credits: 2

With the 2021 changes to E/M coding, ALL parts of the patient’s life have become the center of the coding and documentation universe. Understanding the current life status, and unique cultural and religious needs of your patients can help you to understand more about them and mitigate the chances of a poor outcome or audit. You could accidentally offend your patient by not knowing about a crucial cultural practice. It’s even possible for you to witness something that goes against your personal beliefs or convictions and create a blindspot in your clinical judgement. In this two-hour course, we will discuss how improving your “clinical cultural competence” is proven to forge a stronger bond between patient and provider.